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Organization:

LDDF Inc dba TesCom was founded in 1982. The calibration laboratory division of the company was established in 1999 and has its headquarters in Austin Texas. Services include accredited calibrations of dimensional, mechanical and electronic measurement equipment per accredited scope as well as non-accredited calibration service. ANAB Cert AC-1417

TESCOM CALIBRATION LABORATORY QUALITY POLICY - OBJECTIVES

TesCom Calibration Laboratory management is committed to providing timely, quality calibrations, every time, to every customer.

To this end we have established a Quality Management System that documents our policies and the procedures used to implement it. With this system we comply with ISO/IEC 17025:2017, ANSI/NCSL Z540-1-1994 (R2002) and ANAB accreditation policies. We continually improve the effectiveness of the management system. We ensure that our system is implemented, followed and reviewed on a regular basis. All personnel concerned with testing and calibration activities within the laboratory are trained on the quality documentation and implement the policies and procedures in their work

Scope:

Our Quality System complies with the requirements contained in ISO/IEC 17025:2017, (See exemptions below) and encompasses all operations at our facilities located in Austin and San Antonio, Texas and is inclusive of customer, applicable statutory and regulatory; and quality management system requirements, as necessary.

Exemptions: TesCom does no Sampling or Testing.

The basic sequence and interaction of our Quality System is defined on page 2.

Specific responsibilities for and the sequence and interaction of our Key Quality System processes are detailed in this manual, procedures and job descriptions.

Documentation requirements

All of our controlled documents and records are on our servers and available to all our employees, as necessary.

Reference documents

- ISO/IEC 17025:2017 General Requirements for the Competence of Testing and Calibration Laboratories
- ANSI/NCSL Z540-1-1994 (R2002) Calibration Laboratories and Measuring and Test Equipment - General Requirements

In the event that TesCom are subpoenaed and have an NDA in place with that company, Management would immediately contact Ownership and discuss it.

This Manual is Approved and Issued by Susan West

